

# COMMERCIAL VEHICLE (OWN GOODS) MOTOR INSURANCE



INSHUR



## Insurance Product Information Document






**Company:** Inshur UK Limited

**Product:** Comprehensive Commercial Vehicle (Own Goods) Motor Insurance

This policy is sold and administered by Inshur UK Limited. Inshur UK Limited is authorised and regulated by the Financial Conduct Authority (FCA) under firm reference number 916800 to carry on insurance distribution activities. Inshur UK Ltd is registered in England and Wales company number 10830222. Registered office at 2nd Floor, 1 Jubilee Street, Brighton. This policy is underwritten by Wakam which is a French insurance company with its headquarters at 120-122 rue de Réaumur 75002. Wakam is authorised and regulated by the Autorité de Contrôle Prudentiel et de Résolution (ACPR). Wakam is deemed authorised by the Prudential Regulation Authority and subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. The nature and extent of consumer protections may differ from those for firms based in the UK. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the FCA's website. More details on Wakam can be found on the Financial Services Register ([register.fca.org.uk](http://register.fca.org.uk)) under FCA registration number 517214.

**This document provides a summary of the key information relating to this motor insurance policy only, intended to quickly give you an understanding of the product. It does not contain all of the details of the cover. Complete pre-contractual and contractual information on the product is provided in the full policy documentation. Capitalised terms in bold below are defined in the policy.**

<p><b>What is this type of insurance?</b> Comprehensive motor vehicle policy for <b>Business</b> use in connection with your occupation.</p>	
 <p><b>What is insured?</b></p> <p><b>Your liability to others, arising out of an accident involving the Insured Vehicle while being used for permitted purposes, for:</b></p> <ul style="list-style-type: none"> <li>✓ Death of or bodily injury to a third party (unlimited)</li> <li>✓ Damage to other people's property up to £20,000,000</li> <li>✓ Costs and expenses (including legal) up to £5,000,000 in connection with a claim or claims arising from one incident made against <b>You</b>, if incurred with <b>Our</b> prior consent.</li> </ul> <p><b>Loss or damage to Your Vehicle:</b></p> <ul style="list-style-type: none"> <li>✓ Damage to <b>Your Vehicle</b> because of an accident, fire, flood, malicious damage or theft.</li> <li>✓ If <b>Your Vehicle</b> is stolen or written off, we will pay the <b>Market Value</b>; or the estimated value that you last gave to <b>Us</b> (within the <b>Statement of Fact</b>; or the sum paid within your latest purchase receipt whichever is the lesser amount.</li> <li>✓ Guarantee on repair work when you use one of <b>Our Approved Repairers</b>.</li> </ul> <p><b>Coverages include:</b></p> <ul style="list-style-type: none"> <li>✓ Windscreen cover for replacing/repairing the glass with no reduction in no claims discount (up to 3 windscreen claims in the <b>Period of Insurance</b>)</li> <li>✓ <b>Courtesy Car</b> – we'll provide a small car for the duration of repairs for social use only if <b>You</b> have an accident and use one of <b>Our Approved Repairers</b>.</li> </ul>	 <p><b>What is not insured?</b></p> <ul style="list-style-type: none"> <li>✗ Death or bodily injury to any insured person driving or with custody or control of the <b>Insured Vehicle</b>.</li> <li>✗ Damage to goods, tools or equipment carried and personal belongings</li> <li>✗ Any accident, injury, loss or damage while any vehicle is being used for purposes not described on your <b>Certificate of Motor Insurance</b>, or while being driven by somebody not permitted to.</li> <li>✗ Your policy <b>Excesses</b> as shown in policy documentation as well as the following additional <b>Excesses</b>:             <ul style="list-style-type: none"> <li>• If <b>You</b> report a claim/incident to <b>Us</b> after 24 hours of it occurring: an additional £500 <b>Excess</b></li> <li>• If <b>You</b> decide to use a non-approved repairer: an additional <b>Excess</b> of up to £500</li> </ul> </li> <li>✗ Compensation for not being able to use <b>Your Vehicle</b>.</li> <li>✗ Damage or loss due to wear and tear, failures, breakdowns or breakages of mechanical, electrical or computer equipment.</li> <li>✗ Damage to your tyres unless caused by an accident to <b>Your Vehicle</b>.</li> <li>✗ Any <b>Accessories</b> not permanently attached to <b>Your Vehicle</b> (and subject to a £500 Limit).</li> <li>✗ Loss of or damage to <b>Your Vehicle</b> or its contents by theft or attempted theft or an unauthorised person taking and driving it if:             <ul style="list-style-type: none"> <li>• It has been left unlocked;</li> <li>• It has been left with the keys (or any form of keyless entry/ignition control device), in it or on it;</li> <li>• It has been left with the windows, roof panel or the roof of a convertible vehicle open; or</li> <li>• <b>You</b> have not taken reasonable precautions to protect it.</li> </ul> </li> <li>✗ Loss or damage to <b>Your Vehicle</b> as a result of deception.</li> <li>✗ Any legal liability, loss or damage if driving whilst under the influence of alcohol or drugs.</li> </ul>

		<p>X Any legal liability, loss or damage covered by another insurance policy.</p> <p>X Any legal liability, loss or damage caused by the tipping operation of <b>Your Vehicle</b>.</p> <p>X Any legal liability, loss or damage whilst <b>Your Vehicle</b> is being used as a tool of trade</p>
	<p><b>Are there any restrictions on cover?</b></p> <p>! <b>Your Vehicle</b> can only be used for the purposes shown on your <b>Certificate of Motor Insurance</b>.</p> <p>! Special terms may apply to <b>Your</b> policy, these will be shown in <b>Your</b> policy documents.</p> <p>! If a claim is made which <b>You</b> or anyone acting on <b>Your</b> behalf knows is false, fraudulent, exaggerated or provides false or stolen documents to support a claim <b>We</b> will not pay the claim, may cancel or void the policy and cover under this insurance will end.</p>	
	<p><b>Where am I covered?</b></p> <p>✓ The <b>United Kingdom</b>.</p> <p>✓ When driving in Andorra, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France (including Monaco), Germany, Gibraltar, Greece, Hungary, (Republic of) Ireland, Iceland, Italy (including San Marino and the Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden and Switzerland, for up to 30 days per trip.</p> <p>✓ <b>Your</b> policy provides the minimum cover necessary to comply with laws of compulsory insurance required in the countries stated above except the <b>United Kingdom</b> (where the full policy cover is provided).</p>	
	<p><b>What are my obligations?</b></p> <ul style="list-style-type: none"> <li>• Your premium is based on the information in the <b>Statement of Fact</b> which <b>You</b> gave at the start of the insurance and when it is renewed. If <b>You</b> have failed to give <b>Us</b> complete and accurate information, this could lead to <b>Us</b> changing the terms of <b>Your</b> policy, refusing <b>Your</b> claim or the insurance not being valid.</li> <li>• <b>You</b> must tell <b>Us</b> (or your broker) immediately about any changes to the information <b>You</b> have already provided. Please contact <b>Us</b> (or your broker) if <b>You</b> are not sure if information is relevant. If <b>You</b> don't tell <b>Us</b> about relevant changes, <b>Your</b> insurance may not cover <b>You</b> fully, or at all.</li> </ul> <p><b>In the event of a claim or possible claim call 0808 164 6545:</b></p> <ul style="list-style-type: none"> <li>• <b>You</b> will need to pay the agreed <b>Excess(es)</b> as shown in your <b>Schedule</b>.</li> <li>• If <b>You</b> report an incident to <b>Us</b> after 24 hours of it occurring an additional £500 <b>Excess</b> will be applicable.</li> <li>• If <b>You</b> decide to use a non-approved repairer an additional £500 <b>Excess</b> will be applicable.</li> <li>• <b>You</b> must not admit to, negotiate on or refuse any claim unless you have <b>Our</b> permission.</li> <li>• <b>You</b> must provide any help required to process and/or investigate any claim, including sending all correspondence relating to the incident.</li> <li>• <b>You</b> must take all steps to prevent any loss, damage or injury</li> </ul>	
	<p><b>When and how do I pay?</b></p> <ul style="list-style-type: none"> <li>• If <b>You</b> have purchased a policy with <b>Us</b> directly <b>You</b> must either pay for <b>Your</b> policy in full prior to the cover start date or by instalments through a payment plan agreed with <b>Our</b> premium finance providers.</li> <li>• If <b>You</b> have purchased a policy with <b>Us</b> via a broker <b>You</b> must contact them for full details on when and how to pay.</li> </ul>	
	<p><b>When does the cover start and end?</b></p> <ul style="list-style-type: none"> <li>• The cover starts on the date that <b>We</b> have agreed with <b>You</b> and lasts until the date as agreed by <b>You</b> and noted in your policy <b>Schedule</b>. <b>We</b> will send <b>You</b> (or your broker) notice when <b>Your</b> policy is approaching renewal.</li> </ul>	



### How do I cancel the contract?

To cancel **Your** policy please call **Inshur** on 0808 169 9165 or if **Your** policy has been purchased via a broker **You** should contact them to discuss cancellation.

#### **If you have a 30 day policy the following terms apply:**

- **You** may cancel the insurance at any time by contacting **Us**, however, given the short-term nature of this policy no premium refund will be provided.

#### **If you have and annual policy, the following terms apply:**

- If **You** cancel this policy within first 14 days of cover or receiving the policy documents we will refund your policy premium less a proportionate deduction for the time you have had cover, subject to a minimum amount of £25 (plus insurance premium tax where applicable), except where a claim has been made during the policy period in which case the full policy premium will be payable and no refund will be paid.
- If **You** want to cancel your policy after the 14 day period above **We** will refund your policy premium less a proportionate deduction for the time you have had cover and a £25 (plus insurance premium tax where applicable) fee, except where a claim has been made during the policy period in which case the full policy premium will be payable and no refund will be paid.